

## **Performance Health Partners, A Sentact Company, Named Best in KLAS for Patient Safety, Risk, and Compliance Software for Fourth Consecutive Year**

*Top ranking from KLAS Research underscores Performance Health Partners' ongoing commitment to strengthening organizational health through industry-leading software and support*

**Nashville, Tenn., February 4, 2026** – [Performance Health Partners](#), A Sentact Company, today has been ranked the top provider of healthcare safety, risk, and compliance software in the [2026 Best in KLAS: Software & Services Report](#). This marks the fourth consecutive year the Performance Health Partners platform has earned the prestigious #1 ranking, driven by exemplary customer experience and unmatched software implementation and support.

KLAS Research's [annual Best in KLAS report](#) recognizes the best healthcare software solutions available in the United States. Rankings are informed by quantitative and qualitative data, including feedback from clinicians, providers, and payers that gauges customer satisfaction and operational and clinical impact. This evaluation provides healthcare organizations with data and ratings to assist them in making informed technology purchasing decisions.

“The Best in KLAS awards recognize the vendors who consistently deliver excellence through partnership with healthcare organizations. Winning this award means customers trust you to help them succeed in our rapidly changing healthcare landscape,” said Adam Gale, CEO of KLAS Research. “This means helping them to improve patient care, achieve better outcomes, and find true ROI. We’re honored to amplify the voice of providers and payers at KLAS, and to celebrate those vendors who turn feedback into action.”

Performance Health Partners' software ensures that healthcare organizations deliver the highest quality care in the safest possible environment. Designed to help clinical teams meet their quality and safety goals, the company's core Event Reporting solution provides healthcare organizations with data-driven insights necessary to identify and address safety gaps contributing to incidents and events, and to support informed clinical decision-making that improves care.

To thoroughly evaluate Performance Health Partners' platform, KLAS gathered feedback from the company's customers and found that 100% of respondents affirmed that the company consistently fulfills all of its promises, is considered a part of their long-term plans, and offers a product they would purchase again. Notably, Performance Health Partners was also the only company in its category to earn consistent As across all of KLAS'



Customer Excellence Pillars, including culture, loyalty, operations, product, relationship, and value.

Following its acquisition by [Sentact](#) in December, Performance Health Partners' platform, team, and customer support model are further strengthened through integration with Sentact's unified clinical operations ecosystem, supporting more connected, enterprise-wide safety, quality, and compliance efforts.

“It is a tremendous honor to be recognized as Best in KLAS for Healthcare Safety, Risk, and Compliance Management for the fourth year in a row,” said Heidi Raines, Founder of Performance Health Partners and Chief Strategy Officer at Sentact. “This recognition reflects the strength of the platform and partnerships our customers deeply trust—now further amplified by Sentact’s scale and resources.”

In addition to being ranked #1 in the [Best in KLAS: Software & Services Report for 2026](#), Performance Health Partners was also named a [KLAS Consistent High Performer for 2025](#), a recognition awarded to the top healthcare IT software and services vendors maintaining exceptionally high client satisfaction scores over a three-year rolling period.

### **About Performance Health Partners**

Performance Health Partners ([www.performancehealthUS.com](http://www.performancehealthUS.com)) is a full-service software provider dedicated to modernizing and optimizing the quality, safety, and compliance processes of healthcare organizations. PHP's core solution, [Event Reporting](#), is a unified platform that streamlines the entire incident and event reporting process, from report to resolution. This system replaces conventional, disjointed methods with a seamless, efficient workflow and harnesses data to transform events into opportunities for continuous improvement. PHP pairs its solutions with comprehensive, high-touch support services to transform complexity into reliable, scalable processes that drive superior outcomes.

### **About Sentact**

Sentact is reimagining the path to exceptional care for hospitals and health systems by powering the mission-critical safety, quality, and patient experience initiatives that enhance outcomes. With unmatched technology, analytics, and services, Sentact's end-to-end solutions and proven expertise drive value across clinical operations, empowering healthcare leaders to transform insights into action and achieve measurable improvements and better patient outcomes organization-wide. For more information, visit [sentact.com](http://sentact.com).

### **About KLAS**



KLAS helps healthcare providers make informed technology decisions by offering accurate, honest, and impartial vendor performance information. KLAS monitors vendor performance through interviewing thousands of healthcare providers representing healthcare organizations throughout the US and here and there across the globe. KLAS uses a simple methodology to ensure all data and ratings are accurate, honest and impartial to help create market moving moments. Learn more at [klasresearch.com](https://www.klasresearch.com).